

Street trading in Canterbury city centre

We are currently reviewing street trading arrangements in Canterbury city centre and would like to hear your views on our proposals.

In October 2021, councillors decided that when work starts in January 2023 to upgrade St George's Street, the current market in this area will be disbanded. They also agreed to carry out a wholesale review of all street trading in the city centre.

The aim of the review is to improve the variety and quality of the offer available to residents and visitors to Canterbury.

We now have a set of proposals that include increasing the number of street trading pitches available, to make the best use of space across a wider area.

This includes Station Road West, other parts of the High Street not currently used for street trading, and in the vicinity of the Westgate Towers.

When the work in St George's Street is finished, it is proposed that the central area could be used for events and activities as well as accommodating tables and chairs outside businesses.

Although the market will not return, there may also be some opportunities for street trading in St George's Street when the works are complete. This will be revisited at a later date and is not specifically included in this consultation.

Have your say

We want to know what you think about the proposals and why.

Give us your views by completing our questionnaire by 5pm on **Monday 11 July**.

If you want to apply for a street trading licence, you can express an interest through this consultation.

All the feedback we receive will be reported to councillors later in the summer and they will then decide on the way forward.

Section 1

1. **Are you responding as...?** Please tick one box only

- ☐ A resident of the city of Canterbury
- ☐ A visitor to the city of Canterbury
- ☐ A current street trader
- ☐ A market trader
- ☐ A potential new street trader
- ☐ A business, organisation or community group, please provide the name: _____
- ☐ A city, county, parish or town councillor, please specify:
 - ☐ Canterbury City Council councillor, please provide your name: _____
 - ☐ Kent County Council councillor, please provide your name: _____
 - ☐ Parish or town council councillor, please provide your name and the name of the parish or town council: _____
- ☐ Other, please specify: _____

2. **How much do you think street trading activity adds to or detracts from the overall city centre experience?** Please tick one box only

- ☐ Adds a great deal
- ☐ Adds a bit
- ☐ Neutral
- ☐ Detracts a bit
- ☐ Detracts a great deal

2a. **Why?** Please write in below

3. **How important do you think the appearance of street trading pitches is in contributing to the overall appearance and feel of the city centre?** Please tick one box only

- ☐ Very important
- ☐ Fairly important
- ☐ Neutral
- ☐ Not very important
- ☐ Not important at all

3a. **Why?** Please write in below

4. **If the council was to increase the number of street traders, what should we do to make sure it adds to the appearance of the city centre?** Please write in below

5. **What sort of products would you like to see on sale by street traders?** Please write in below

6. **What sort of products wouldn't you like to see on sale by street traders?** Please write in below

7. **Is there anything that would encourage you to buy from street traders more often?** If so, please write in below

Section 2

Please only complete this section if you are responding as a current street trader, a market trader, a potential new street trader or a business
Otherwise please go to Section 3

You can read our **current street trading terms and conditions here:**

<https://news.canterbury.gov.uk/downloads/file/64/street-trading-conditions>

8. **What do you think about the current street trading terms and conditions?** Please tick one box for each condition

	Support	Object	Neither
The use of gazebos is not permitted unless: - the specification of particular pitches authorises gazebos, or - on the prior written approval of the Licensing Authority (each application will be considered on its own merits)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The licence or consent holder and permitted persons shall not use any portable generators at any time whilst operating the street trading licence or consent unless with the prior written approval of the Licensing Authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The licence or consent holder and permitted persons must use the designated pitch in such a way as not to cause any nuisance, annoyance, disturbance, damage, inconvenience or interference to the highway or neighbouring or adjoining property or to the owners, occupiers or users of any adjoining or adjacent property	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The unit or barrow must not be left on the pitch before or after trading for any reason, unless: - the specification of particular pitches authorises a unit to be left on the pitch, or - on the prior written approval of the Licensing Authority (each application will be considered on its own merits)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Support	Object	Neither
On all days of the week, the trading hours are between 10.30am and 4.00pm, except where written approval has been given by the council. Each application will be considered on its individual merits.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 8a. **Any further comments on the current terms and conditions? Are there any we should add?**
Please write in below what conditions (if any) you think should be changed and why, for example trading hours, leaving units on the pitches outside trading hours etc

You can read our **current criteria for allocating street trading pitches** here:

<https://news.canterbury.gov.uk/downloads/file/63/current-street-trading-process-and-guidelines>

9. **What do you think about the following criteria we currently use to allocate pitches?**
Please tick one box for each criterion

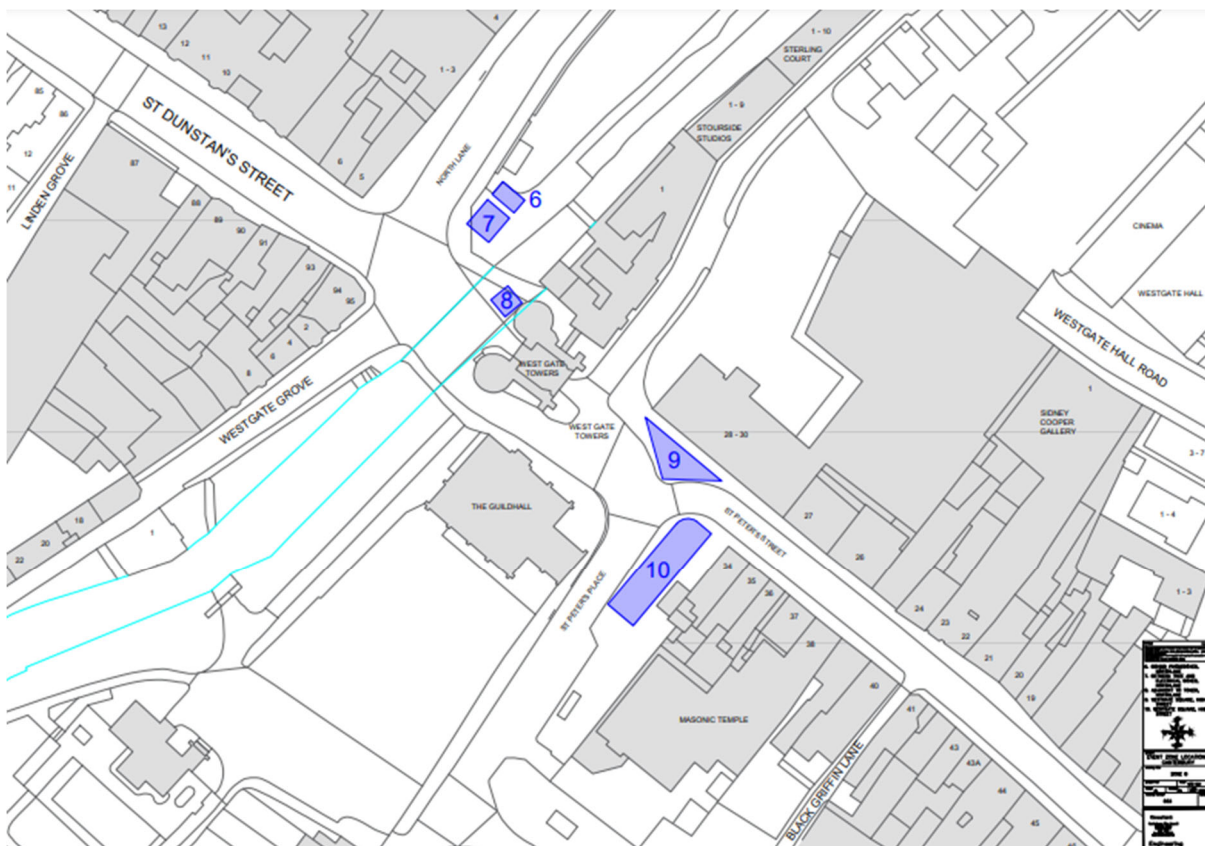
	Support	Object	Neither
We normally allow only one type of each product on the high street - this takes into account other street traders and shops offering the same or very similar products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
We do not normally permit white box van trailers as we like the units to add value to the overall look of the city centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pitches are allocated in accordance with the size of the pitch, dimensions of the unit, and whether electricity is needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 9a. **Any comments on the criteria? Are there any we should add?** Please write in below

Maps showing the proposed street trading pitches are shown below:



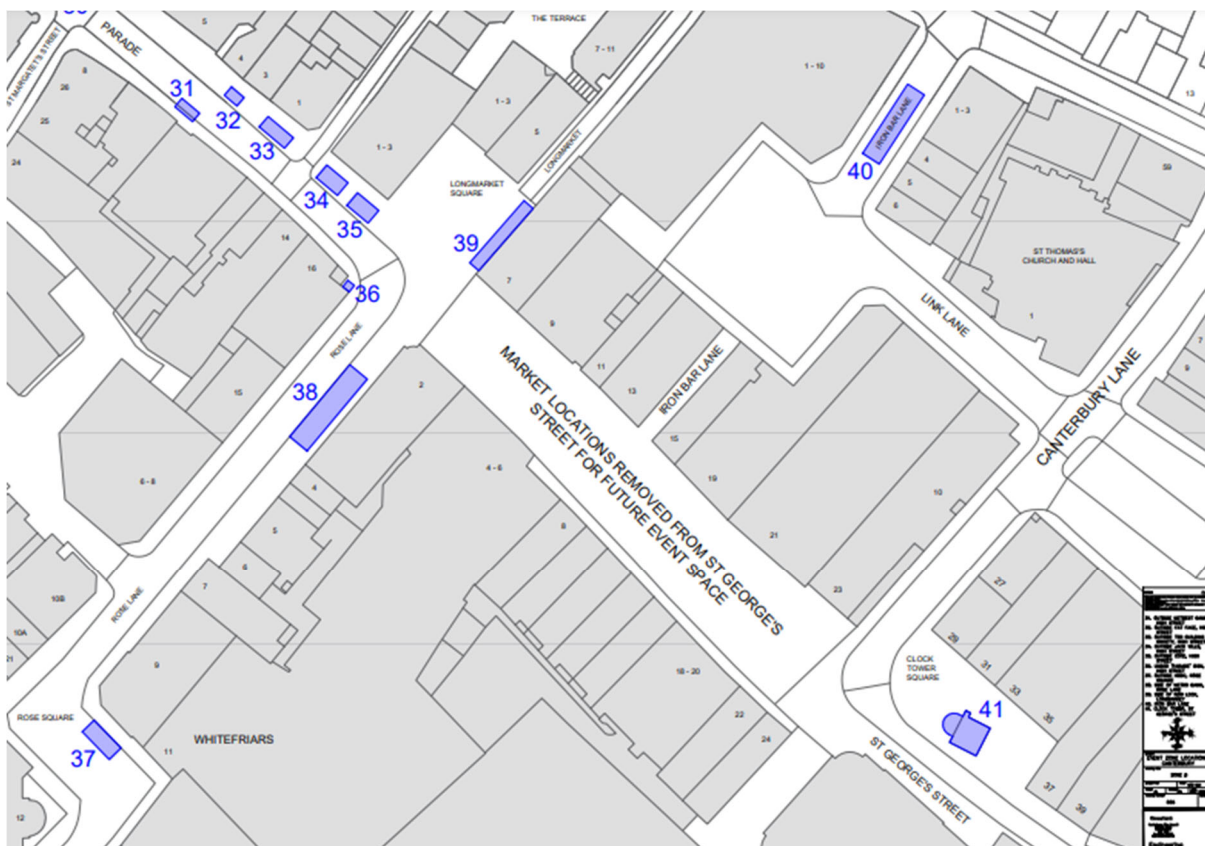
Zone A - Station Road West



Zone B - North Lane, Westgate Towers, Westgate Square and St Peter's Place



Zone C - High Street, Guildhall Street, Stour Street and Sun Street



Zone D - Parade, Rose Lane, Longmarket Square, Iron Bar Lane and Clocktower Square

10. **Do you have any comments on the suitability of the location of the pitches shown on the maps?** If so, please write in below, including the pitch number and location you are commenting on

Section 3

11. **Do you have any other comments?** If so, please write in below

12. **Do you want to apply for a street trading licence?** Please tick one box only

- ☐ Yes **Please go to Question 13**
☐ No **Please go to Question 21**

Section 4

Please only complete this section if you want to apply for a street trading licence
Otherwise please go to Section 5

You can view the **detailed street trading plans for each site here:**

<https://drive.google.com/drive/folders/1Db5ie8dqBISxPzA7xvO3-B5x9Jad-f7v>

Please note you can apply for more than one pitch.

13. **Which pitch/es would you like to apply for?** Please tick all that apply

- ☐ 1 - Station Road West (5.3m x 5.3m)
☐ 2 - Station Road West (5.3m x 7.4m)
☐ 3 - Station Road West (5.3m x 5.3m)
☐ 4 - Station Road West (5.3m x 6.1m)
☐ 5 - Station Road West (5.3m x 11.9m)
☐ 6 - North Lane (3m x 5.2m - no gazebos)

- ☐ 7 - North Lane (5.2m x 5.8m - no gazebos)
- ☐ 8 - North Lane (4m x 4m - no gazebos)
- ☐ 9 - Westgate Square (54m² - no gazebos)
- ☐ 10 - Westgate Square (6m x 22m - no gazebos)
- ☐ 11 - Best Lane (1.4m x 2.5m - no gazebos)
- ☐ 12 - End of Stour Street (1.4m x 2.5m - no gazebos)
- ☐ 13 - High Street (outside Sole Trader) (2.5m x 1.4m - no gazebos)
- ☐ 14 - High Street (outside Crew Clothing) (2.5m x 1.4m - no gazebos)
- ☐ 15 - High Street (outside Costa) (2.5m x 1.4m - no gazebos)
- ☐ 16 - High Street (outside Vision Express) (1m x 1.5m - no gazebos)
- ☐ 17 - High Street (outside Debenhams) (2m x 3m - no gazebos)
- ☐ 18 - Guildhall Street (2.7m x 17m - no gazebos)
- ☐ 19 - Guildhall Street (2m x 30m - no gazebos)
- ☐ 20 - Guildhall Street (2.4m x 17m - no gazebos)
- ☐ 21 - Guildhall Street (2.3m x 9m - no gazebos)
- ☐ 22 - Guildhall Street (2.3m x 11.6m - no gazebos)
- ☐ 23 - High Street (outside Debenhams) (2m x 3m - no gazebos)
- ☐ 24 - High Street (outside Thomas Cook) (2m x 3m - no gazebos)
- ☐ 25 - High Street (outside Jigsaw) (2.5m x 1.4m - no gazebos)
- ☐ 26 - High Street (outside Memorial) (5m x 2m - no gazebos)
- ☐ 27 - High Street (outside Santander) (3m x 1.2m - no gazebos)
- ☐ 28 - High Street (outside Lloyds Bank) (3m x 1.2m - no gazebos)
- ☐ 29 - Buttermarket (3m x 2m - no gazebos)
- ☐ 30 - High Street (outside Pret A Manger) (3m x 1.2m - no gazebos)
- ☐ 31 - High Street (outside Natwest Bank) (3m x 2m - no gazebos)
- ☐ 32 - High Street (outside Fatface) (5m x 2m - no gazebos)
- ☐ 33 - High Street (outside TSB) (6m x 2.5m - no gazebos)
- ☐ 34 - High Street (outside Jack Wills) (3m x 2m - no gazebos)
- ☐ 35 - High Street (outside Cote) (3m x 2m - no gazebos)
- ☐ 36 - High Street (under 'Parade' sign) (1.5m x 1.5m - no gazebos)
- ☐ 37 - Rose Square (outside HSBC) (3m x 7m - no gazebos)
- ☐ 38 - Rose Lane (side of Metro Bank) (4.1m x 17m - no gazebos)
- ☐ 39 - Longmarket (side of New Look) (2.2m x 15m - no gazebos)
- ☐ 40 - Iron Bar Lane (3.6m x 15m)
- ☐ 41 - Clocktower Square (inside: 3.9m x 3.8m, outside: 11m² - no gazebos)

14. **What type of product/s do you sell?** Please write in below

15. **What day/s would you like to trade?** Please tick all that apply

- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday
- ☐ Saturday
- ☐ Sunday

16. **What hours would you like to trade?** Please tick one box only

- ☐ Mornings
- ☐ Afternoons
- ☐ All day

17. **How do you intend to trade, for example from a food wagon, gazebo, barrow or in another way?** Please write in below

18. **Do you need access to any particular facilities, for example electricity, water or anything else?** If so, please write in below

19. **Is there anything else you'd like to be provided to help you trade, for example in certain areas it may be possible to provide storage facilities, overnight vehicle parking or anything else?** If so, please write in below

About you

The council has a legal duty to consider the needs of its diverse range of customers. As well as questions about our services we ask questions about you. Although you do not have to answer these questions, without this information the council will be limited in understanding whether views differ among different groups of people.

Canterbury City Council is the data controller and the only recipient of your personal data. Your personal information is processed under General Data Protection Regulations Article 6.1 (e) and Article 9.2 (g) in the performance of an official duty and to meet our Public Sector Equality Duty. Your personal data will be stored for two years.

You have the rights to:

- access your personal data
- rectify or correct your personal data
- restrict the processing of your data
- complain to the Information Commissioner's Office

You also have the right to object to our processing of your personal data.

The appointed Data Protection Officer is Canterbury City Council's Head of Corporate Governance, who can be contacted by email at **dataprotection@canterbury.gov.uk**, by phone on **01227 862 175** or at the address below.

Canterbury City Council, Council Offices, Military Road, Canterbury, Kent, CT1 1YW.
Phone: **01227 862 000**. Web: **canterbury.gov.uk**

20. **Please provide your:**

Name:

Email address:

Telephone number:

Section 5

21. **Please provide your postcode:** _____

22. **What age are you?** Please tick one box only

- ☐ Under 18
☐ 18 to 25
☐ 26 to 34
☐ 35 to 44
☐ 45 to 54

- ☐ 55 to 64
☐ 65 to 74
☐ 75 to 84
☐ 85 and above
☐ Prefer not to say

23. **What gender are you?** Please tick one box only

- ☐ Male
- ☐ Female
- ☐ Prefer to self-describe (for example, non-binary, gender fluid etc), please provide further details if you wish: _____
- ☐ Prefer not to say

24. **Do you consider yourself to be disabled?** Please tick one box only

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Thank you for taking the time to respond to this consultation.