

## Proposed changes to charges and conditions in council car parks

The council is proposing to make some changes to its car parks to encourage greater use of those that have spare capacity, help tackle the climate emergency and increase income to help pay for vital council services.

The changes being proposed are shown below, each one has an Item Number to correspond with the Off Street Parking Places Notice.

Item No.	Proposed Change	Objective
1A	The hourly rate tariff will increase as follows: Band 1: +10p (2.77%)	To cover the cost of inflation and proposals that reduce income, and to increase income to help fund essential council services.
1B	All off-street parking permits to increase by approx. 3%. <i>See Appendix 2 for full details</i>	
2A	Redesignate North Lane car park from Band 2 to Band 1 (tariff increases from £2.70/hour to £3.80/hour)	To continue the redistribution of parking demand away from the city centre to car parks that have some spare capacity
2B	Redesignate Castle Row car park from Band 2 to Band 1 (tariff increases from £2.70/hour to £3.80/hour)	
2C	Redesignate Riverside car park from a Band 2 to Band 3 (tariff decreases from £2.70/hour to £1.90/hour)	
3A	Introduce an annual Park and Ride permit at £600 per annum (£50 per month), and £480 per annum (£40 per month) for resident rate holders	To continue to increase use of Park and Ride for employees and students
3B	Introduce a Park & Ride corporate account allowing businesses to manage staff parking at £2.50 per day	
4	The residents' rate to apply to the daily capped charge in ANPR car parks in Bands 2 and 3.  Band 2: Cap for residents' rate £18.00 (non-resident rate remains at £20)  Band 3: Cap for residents' rate £13.50 (non-resident rate remains at £15)	To provide further financial benefits for residents in the district
5	Redesignate School Lane from a Band 3 to a Band 5 car park. (tariff decreases from £1.90/hour to £1.60/day on weekdays and £3.20/day at weekends/bank holidays. Charging period 10am-4pm but unlike other Band 5 car parks it will apply all year round.	To reflect the way usage has changed at School Lane car park following the tariff changes last year
6	To prevent vehicles using the sites for non-leisure purposes.	Add a "No return within 7 days" clause for motorhomes at Park and Ride sites

## Deposit documents

The legal deposit documents can be viewed

<https://news.canterbury.gov.uk/wp-content/uploads/OSPPO-2025-deposit-document.pdf>

## Questionnaire

Questions that must be answered are marked with an asterisk (\*)

**Are you responding as...? \* Please tick one box only**

- A resident of the Canterbury district
- A voluntary or community sector group, please provide the name and state how many people you represent: \_\_\_\_\_
- A local business, please provide the name and state how many people you represent: \_\_\_\_\_
- A city, county, parish or town councillor, please specify:
  - Canterbury City Council councillor, please provide your name and state how many people you represent: \_\_\_\_\_
  - Kent County Council councillor, please provide your name and state how many people you represent: \_\_\_\_\_
  - Parish or town council councillor, please provide your name and the name of the parish or town council and state how many people you represent: \_\_\_\_\_
- An MP
- Other, please specify: \_\_\_\_\_

**Which section would you like to respond to? \* Please tick all that apply**

- Item 1A
- Item 1B
- Item 2A
- Item 2B
- Item 2C
- Item 3 (A and B)
- Item 4
- Item 5
- Item 6

**Item 1A: It is proposed that the hourly rate tariff for Band 1 car parks will increase by 10p**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 1B: It is proposed that all off-street parking permits will increase by approximately 3%**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 2A: It is proposed to redesignate North Lane car park from Band 2 to Band 1**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 2B: It is proposed to redesignate Castle Row car park from Band 2 to Band 1**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 2C: It is proposed to redesignate Riverside car park from a Band 2 to Band 3**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 3A: It is proposed to introduce an annual Park and Ride permit at £600 per annum (£50 per month), and £480 per annum (£40 per month) for resident rate holders**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support                       Object                       Neither

**Please provide your comments on this proposal:**

**Item 3B: It is proposed to introduce a Park and Ride corporate account allowing businesses to manage staff parking at £2.50 per day**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support

Object

Neither

**Please provide your comments on this proposal:**

**Item 4: It is proposed for the residents' rate to apply to the daily capped charge in ANPR car parks in Bands 2 and 3 (as below):**

**Band 2: Cap for residents' rate £18.00 (non-resident rate remains at £20)**

**Band 3: Cap for residents' rate £13.50 (non-resident rate remains at £15)**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support

Object

Neither

**Please provide your comments on this proposal:**

**Item 5: It is proposed to redesignate School Lane from a Band 3 to a Band 5 car park. New tariffs will be £1.60/day on weekdays and £3.20/day at weekends/BHols. Charging period 10am-4pm and apply all year round.**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support

Object

Neither

**Please provide your comments on this proposal:**

**Item 6: It is proposed prevent the continuous use by motorhomes at Park and Ride sites.**

**How do you wish to respond to this proposal? \* Please tick one box only**

Support

Object

Neither

**Please provide your comments on this proposal:**

## Corporate consultations

We have several corporate consultations coming up soon and we would like to hear from you.

Which of the following corporate consultations would you like to be informed about? \* Please tick those that apply

- |  |   |
|--|---|
| <input type="checkbox"/> Environment         | <input type="checkbox"/> Enforcement          |
| <input type="checkbox"/> Housing             | <input type="checkbox"/> Licensing            |
| <input type="checkbox"/> Leisure and events  | <input type="checkbox"/> Planning Policy      |
| <input type="checkbox"/> Parking             | <input type="checkbox"/> Transport            |
| <input type="checkbox"/> Regeneration        | <input type="checkbox"/> None                 |
| <input type="checkbox"/> Budgets and finance | <input type="checkbox"/> Other, please state: |
| <input type="checkbox"/> Governance          | _____   |

If you'd like to be informed, and are happy for the council to contact you about corporate consultations, please tick the box to indicate your consent to us contacting you:

- I consent to being contacted by the council

How would you like to be contacted? \*

- By email       By post

Please provide your email address: \*

Please provide your details:

Title *	<input type="text"/>
First name	<input type="text"/>
Surname *	<input type="text"/>
Address *	<input type="text"/>
Address	<input type="text"/>
Town *	<input type="text"/>
Postcode *	<input type="text"/>

How did you find out about this consultation? \* Please tick those that apply

- |   |   |
|---|---|
| <input type="checkbox"/> Email from the council | <input type="checkbox"/> Council website      |
| <input type="checkbox"/> Council Facebook post  | <input type="checkbox"/> Word of mouth        |
| <input type="checkbox"/> Council Twitter post   | <input type="checkbox"/> Other, please state: |
| <input type="checkbox"/> Council LinkedIn post  | _____   |

## Processing your information

Canterbury City Council is the data controller.

Your personal information is processed under UK General Data Protection Regulation Article 6.1 (c) and Article 9.2 (g) for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller. Your personal data will be stored for one year.

All information you give us will be stored securely by Canterbury City Council.

## Equalities Duty

The council has a legal duty to consider the needs of its diverse range of customers. As well as questions about our services we ask you questions relating to our equalities duties. Although you do not have to answer these questions, without this information the council will be limited in understanding whether views differ among different groups of people.

## Your Rights

You have the rights to:

- Access your personal data
- Rectify or correct any inaccuracies in your personal data
- Restrict the processing of your data
- Object to our processing of your personal data
- Complain to the Information Commissioner's Office if you are unhappy about how we have processed your data

The appointed Data Protection Officer is Canterbury City Council's Head of Corporate Governance, who can be contacted by email at [dataprotection@canterbury.gov.uk](mailto:dataprotection@canterbury.gov.uk), by phone on **01227 910 662** or at the address below.

Canterbury City Council, 14 Rose Lane, Canterbury, CT1 2UR.

Phone: **01227 862 000**. Web: [canterbury.gov.uk](http://canterbury.gov.uk)

## Equality information

**What age are you?** Please tick one box only

- |                                   |                                   |  |
|-----------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> 85 and above      |
| <input type="checkbox"/> 18 to 25 | <input type="checkbox"/> 55 to 64 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 26 to 34 | <input type="checkbox"/> 65 to 74 |  |
| <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 75 to 84 |  |

**What gender are you?** Please tick one box only

- |                                 |  |
|---------------------------------|--|
| <input type="checkbox"/> Male   | <input type="checkbox"/> Prefer to self-describe (for example, non-binary, gender fluid etc) |
| <input type="checkbox"/> Female | <input type="checkbox"/> Prefer not to say   |

**Do you consider yourself to be disabled?** Please tick one box only

- |                              |                             |  |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

**Thank you for taking the time to respond to this consultation.**