

Canterbury City Public Space Protection Order

Canterbury City Council has launched a consultation on proposals to create a new Canterbury City Public Space Protection Order (PSPO) which would apply for three years.

The consultation is also seeking views on the activities within the proposed PSPO.

We propose to repeat the existing order, including the addition of a new activity to address the use of amplification equipment at high volumes, which has resulted in a large number of complaints.

The current PSPO is due to expire in January 2027 and can be found here
[canterbury.gov.uk/sites/default/files/2024-01/
Canterbury%20City%20Public%20Space%20Protection%20Order_2.pdf](https://canterbury.gov.uk/sites/default/files/2024-01/Canterbury%20City%20Public%20Space%20Protection%20Order_2.pdf)

The ability to introduce PSPOs springs from the Anti-Social Behaviour, Crime and Policing Act 2014 and are designed to tackle nuisance behaviour that affects the quality of other people's lives.

PSPOs can be used to protect the public from behaviour which is persistent and unreasonable.

Police officers and Canterbury City Council enforcement officers currently have powers to remove and dispose of relevant items and issue an on-the-spot fixed penalty notice where appropriate.

If people don't follow the rules outlined in the PSPO, police officers and council enforcement officers can issue them with a fixed penalty notice of up to £100.

Please see our privacy notice [canterbury.gov.uk/sites/default/files/2026-05/
Consultations%20privacy%20notice.pdf](https://canterbury.gov.uk/sites/default/files/2026-05/Consultations%20privacy%20notice.pdf) for consultations to find out how we store, process and share your personal information.

Questions that must be answered are marked with an asterisk (*)

1. **Which of the following best describes you?** * Please tick one box only

- A resident of the Canterbury district
- A visitor to the Canterbury district
- A worker in the Canterbury district
- A business, organisation or community group, please provide the name:
.....
- A city, county, parish or town councillor, please specify:
.....
- An MP
- Other, please specify:
.....

2. **To what extent do you feel anti-social behaviour is an issue in Canterbury city centre?** * Please tick one box only

- | | |
|--|---|
| <input type="checkbox"/> A very serious issue | <input type="checkbox"/> Not a very serious issue |
| <input type="checkbox"/> A fairly serious issue | <input type="checkbox"/> Not an issue at all |
| <input type="checkbox"/> Neither serious nor not serious | <input type="checkbox"/> Don't know |

The Canterbury city centre zone covers the established Canterbury City Council electoral wards of Barton, Northgate, St Stephen's, Westgate and Wincheap with the inclusion of the new Riverside Entertainment complex.

The below table lists some activities listed in the current Public Space Protection Order, along with the addition of amplification.

Activities listed in **red** represent themes or activities that may be considered as part of this review. You can view our guidelines for busking in the district .

3. **Have you witnessed or experienced any of the following activities in Canterbury city centre in the last 12 months?** * Please tick one box for each activity

	Yes	No	Don't know
Someone drinking in public areas causing alarm harassment or distress	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

How often have you witnessed this activity in the last 12 months? * Please tick one box only

- | | |
|--|--|
| <input type="checkbox"/> More times than I can count | <input type="checkbox"/> Two to four times |
| <input type="checkbox"/> 10+ times | <input type="checkbox"/> Once |
| <input type="checkbox"/> Five to nine times | |

What time have you witnessed this activity in the last 12 months? * Please tick one box only

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Morning | <input type="checkbox"/> Night time |
| <input type="checkbox"/> Afternoon | <input type="checkbox"/> Other, please specify (for example: weekends, school holidays): |

Who witnessed this activity? * Please tick one box only

- | | |
|---|--|
| <input type="checkbox"/> Me – I witnessed this directly | <input type="checkbox"/> Someone else - this is based on what I was told |
|---|--|

	Yes	No	Don't know
Shouting, swearing or causing other alarm, distress or harassment to others - whether in the area or living nearby	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

How often have you witnessed this activity in the last 12 months? * Please tick one box only

- More times than I can count Two to four times
 10+ times Once
 Five to nine times

What time have you witnessed this activity in the last 12 months? * Please tick one box only

- Morning Night time
 Afternoon Other, please specify (for example: weekends, school holidays):

Who witnessed this activity? * Please tick one box only

- Me – I witnessed this directly Someone else - this is based on what I was told

	Yes	No	Don't know
Amplification: - Amplified sound (ie microphones, loudspeakers, megaphones, loud hailers or similar equipment) when used at a level that is excessive or intrusive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

How often have you witnessed this activity in the last 12 months? * Please tick one box only

- More times than I can count Two to four times
 10+ times Once
 Five to nine times

	Yes	No	Don't know
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What time have you witnessed this activity in the last 12 months? * Please tick one box only

- Morning
 Night time
 Afternoon
 Other, please specify (for example: weekends, school holidays):

Who witnessed this activity? * Please tick one box only

- Me – I witnessed this directly
 Someone else - this is based on what I was told

	Yes	No	Don't know
Urinating or defecating in any public place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

How often have you witnessed this activity in the last 12 months? * Please tick one box only

- More times than I can count
 Two to four times
 10+ times
 Once
 Five to nine times

What time have you witnessed this activity in the last 12 months? * Please tick one box only

- Morning
 Night time
 Afternoon
 Other, please specify (for example: weekends, school holidays):

Who witnessed this activity? * Please tick one box only

- Me – I witnessed this directly
 Someone else - this is based on what I was told

	Yes	No	Don't know
Graffitiing, fly posting and affixing notices, pictures or signs to property without the owner's permission	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

How often have you witnessed this activity in the last 12 months? * Please tick one box only

- More times than I can count Two to four times
 10+ times Once
 Five to nine times

What time have you witnessed this activity in the last 12 months? * Please tick one box only

- Morning Night time
 Afternoon Other, please specify (for example: weekends, school holidays):

Who witnessed this activity? * Please tick one box only

- Me – I witnessed this directly Someone else - this is based on what I was told

	Yes	No	Don't know
The anti-social behaviour of delivery riders, this includes: - aggressive driving/riding - dangerous manoeuvres - excessive noise - danger to other road users (including pedestrians) - damage or risk of damage to private property - harassment of individual from vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If yes, please provide full details of where you have seen this activity. If you don't know the exact name of the space, please describe its location as best as possible. *

	Yes	No	Don't know
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How often have you witnessed this activity in the last 12 months? * Please tick one box only

- More times than I can count Two to four times
 10+ times Once
 Five to nine times

What time have you witnessed this activity in the last 12 months? * Please tick one box only

- Morning Night time
 Afternoon Other, please specify (for example: weekends, school holidays):

Who witnessed this activity? * Please tick one box only

- Me – I witnessed this directly Someone else - this is based on what I was told

4. **To what extent do each of these activities have a detrimental effect on your quality of life?** * Please tick one box for each activity

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
Someone drinking in public areas causing alarm harassment or distress	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked Very large effect/Large effect/Neither a large nor small effect/Small effect please tell us more about your answer.

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
Shouting, swearing or causing other alarm, distress or harassment to others - whether in the area or living nearby	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked **Very large effect/Large effect/Neither a large nor small effect/Small effect** please tell us more about your answer.

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
Amplification: - Amplified sound (ie microphones, loudspeakers, megaphones, loud hailers or similar equipment) when used at a level that is excessive or intrusive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked **Very large effect/Large effect/Neither a large nor small effect/Small effect** please tell us more about your answer.

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
Urinating or defecating in any public place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked **Very large effect/Large effect/Neither a large nor small effect/Small effect** please tell us more about your answer.

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
Graffitiing, fly posting and affixing notices, pictures or signs to property without the owners permission	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked Very large effect/Large effect/Neither a large nor small effect/Small effect please tell us more about your answer.

	Very large effect	Large effect	Neither a large nor small effect	Small effect	No effect
The anti-social behaviour of delivery riders, this includes: - aggressive driving/riding - dangerous manoeuvres - excessive noise - danger to other road users (including pedestrians) - damage or risk of damage to private property - harassment of individual from vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked Very large effect/Large effect/Neither a large nor small effect/Small effect please tell us more about your answer.

5. **To what extent do you agree or disagree with any of the activities listed above for inclusion in the 2027 Canterbury City Public Space Protection Order? * Please tick one box only**

Note: The proposed amplification restriction could be:

A) prohibit the use of microphones, loudspeakers, megaphones or any equipment that amplifies sound in the city centre zone, at any time of day or night unless permission is granted by the landowner and available to officers upon request.

B) to stop using or turn down microphones/loudspeakers/megaphones/loud hailers, or any other similar equipment if asked to do so by an authorised officer.

This would apply unless the landowner has given permission in writing, available to officers on request.

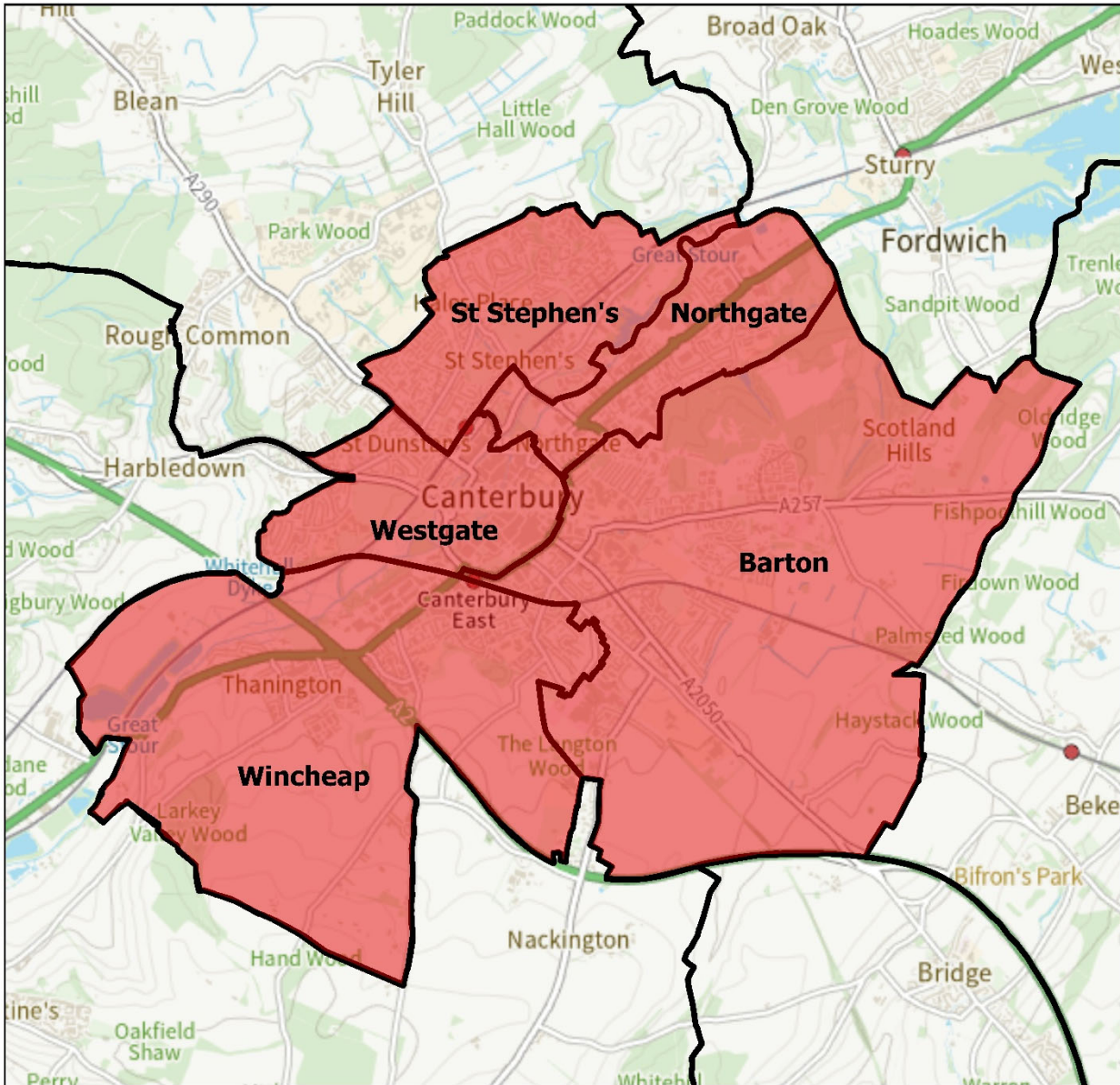
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

5a. **If you answered Neither agree nor disagree/Disagree/Strongly disagree please tell us more about your answer.**

6. **To what extent do you agree or disagree with the areas proposed to be covered by the PSPO? * Please tick one box only**

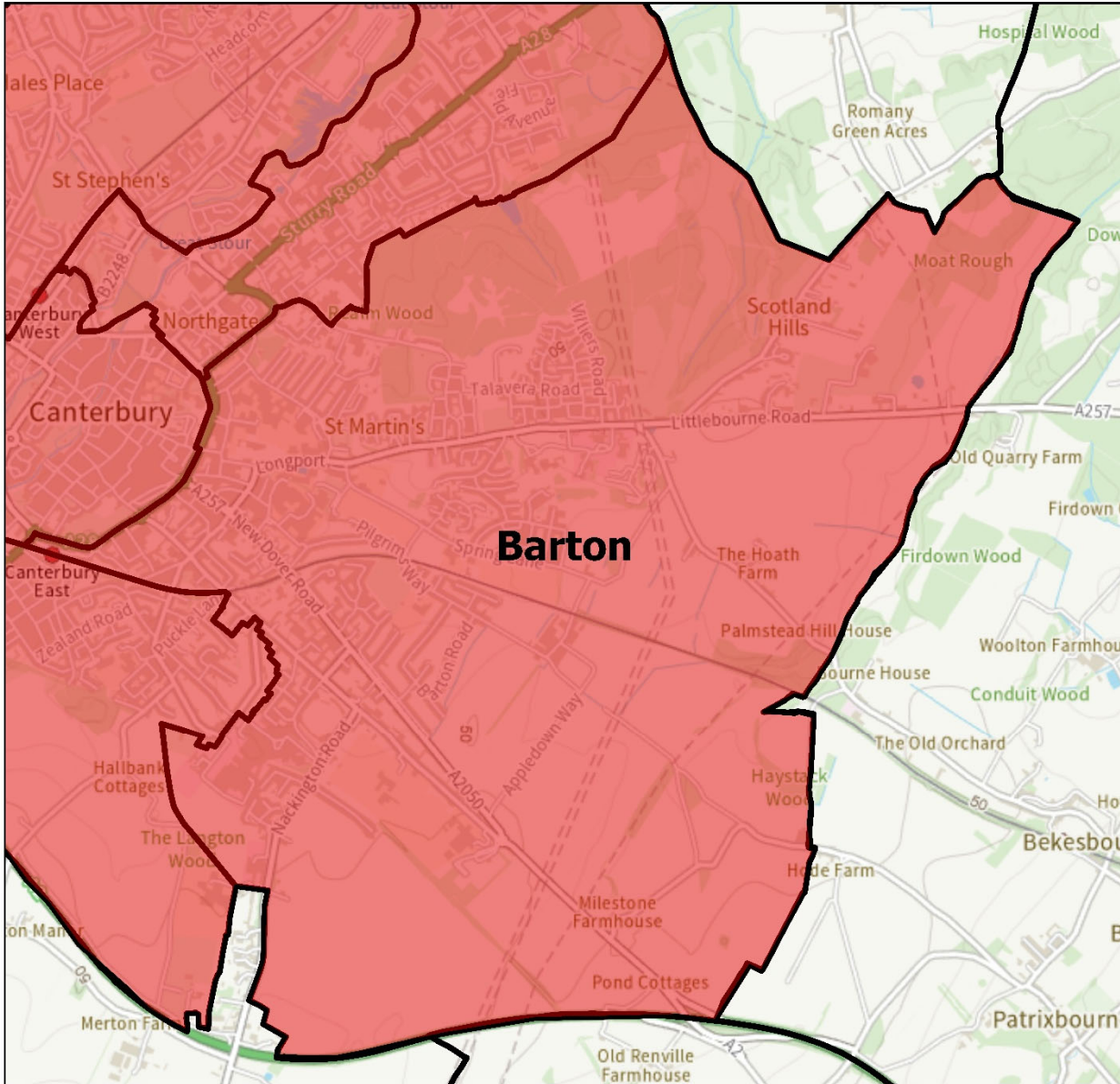
A map showing all proposed PSPO areas is provided below for reference.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

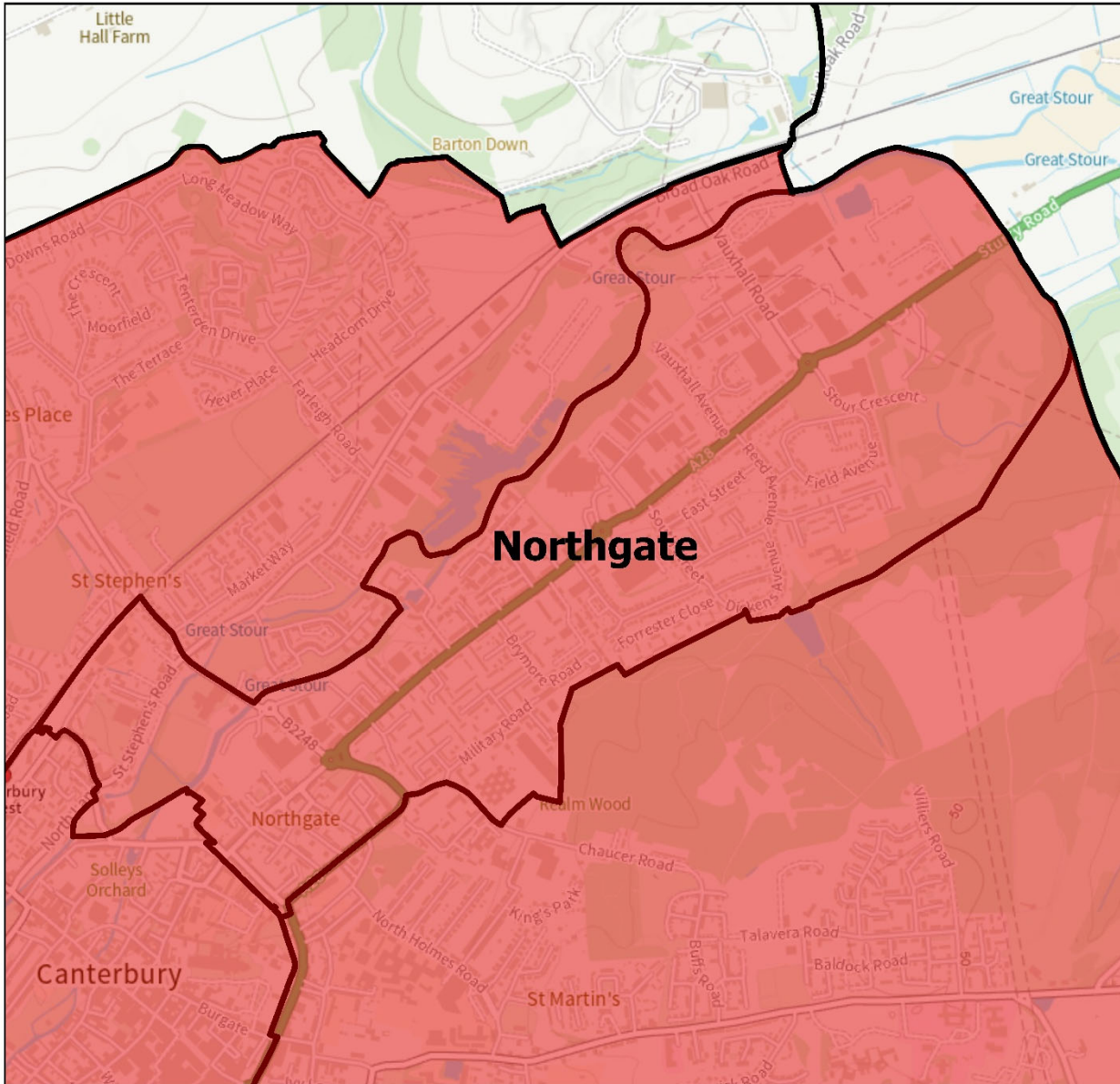


As this is a large map, we have also included five smaller maps to give a clearer view of specific locations and help you identify areas relevant to you.

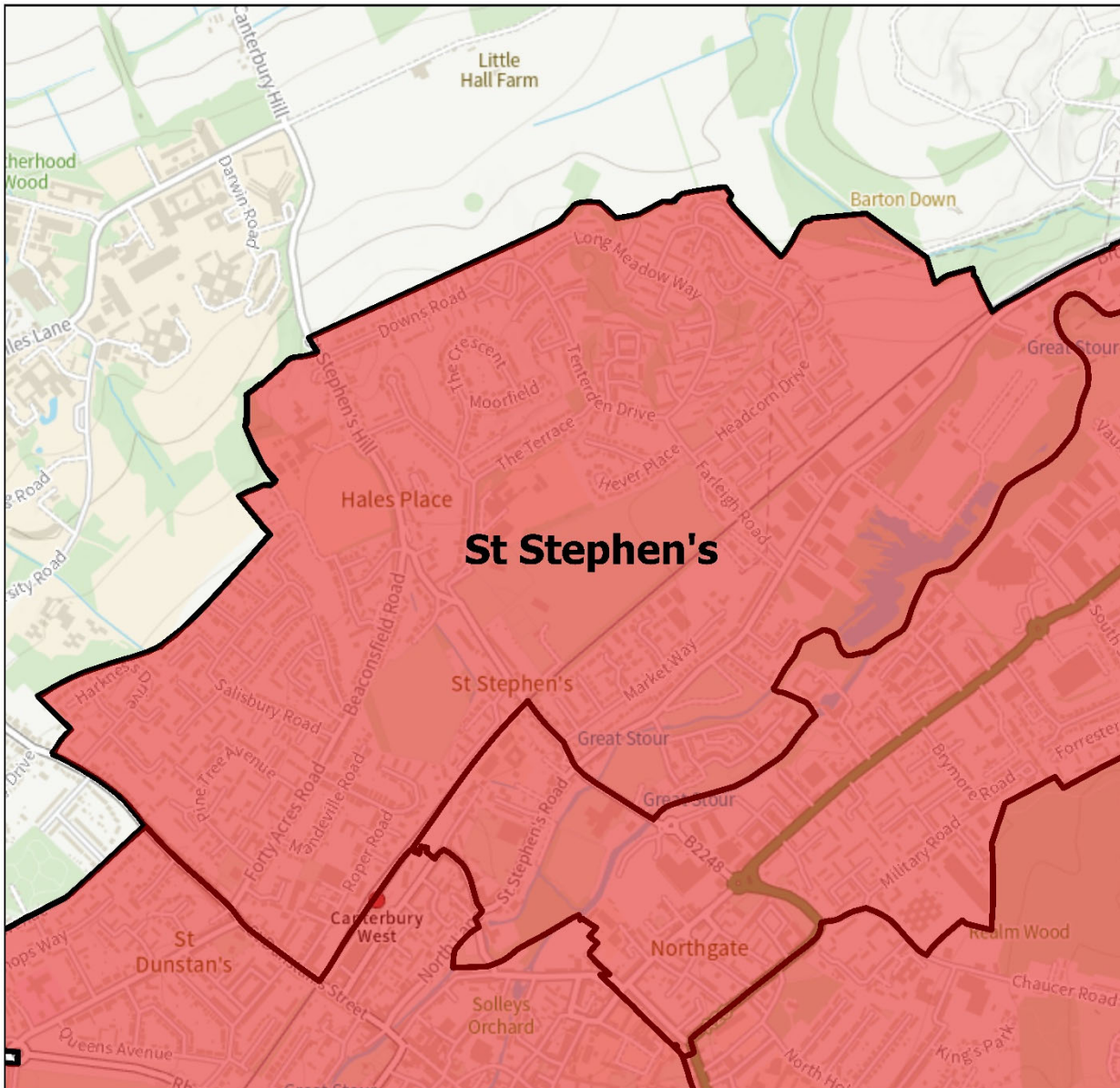
Barton



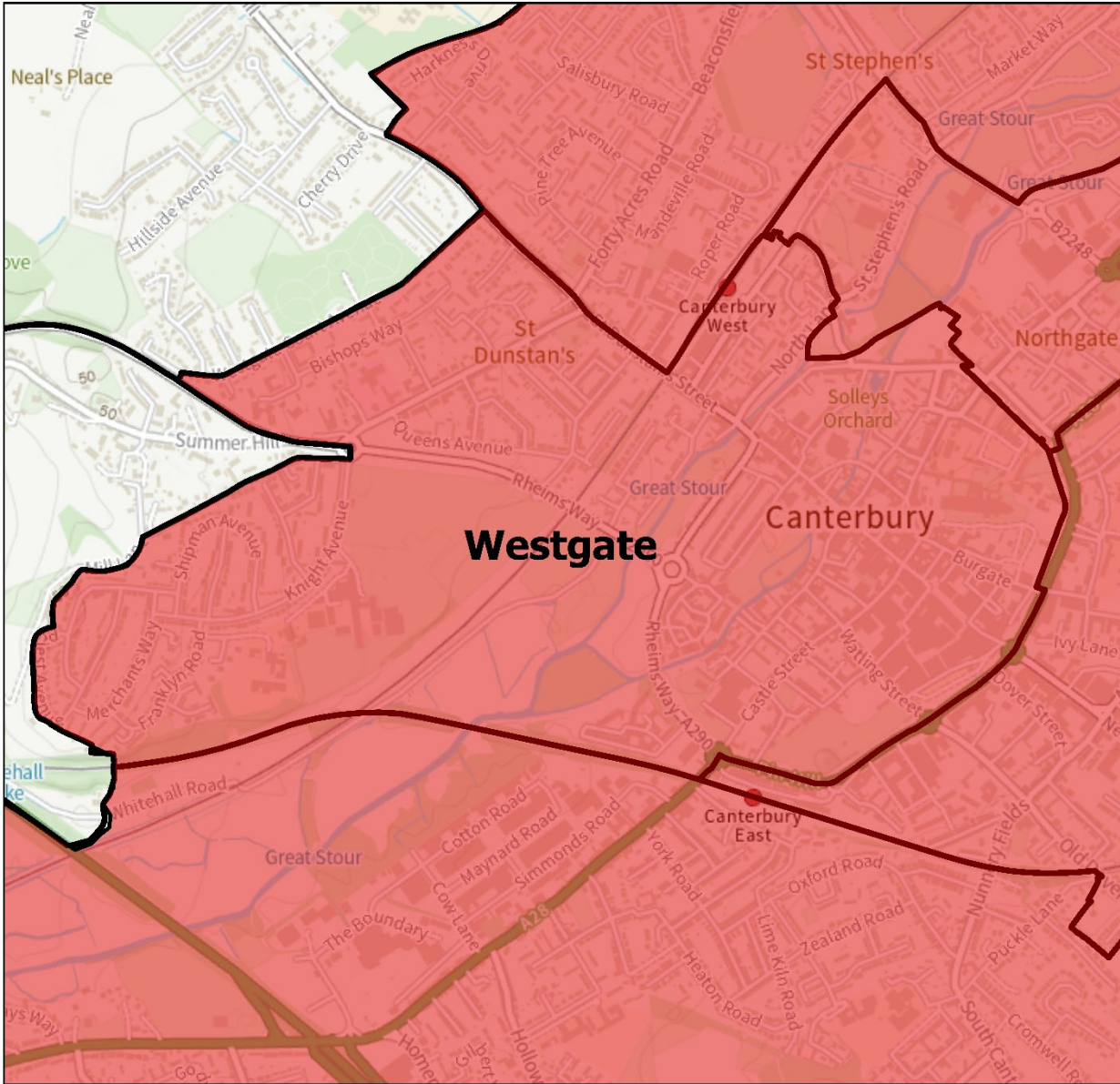
Northgate



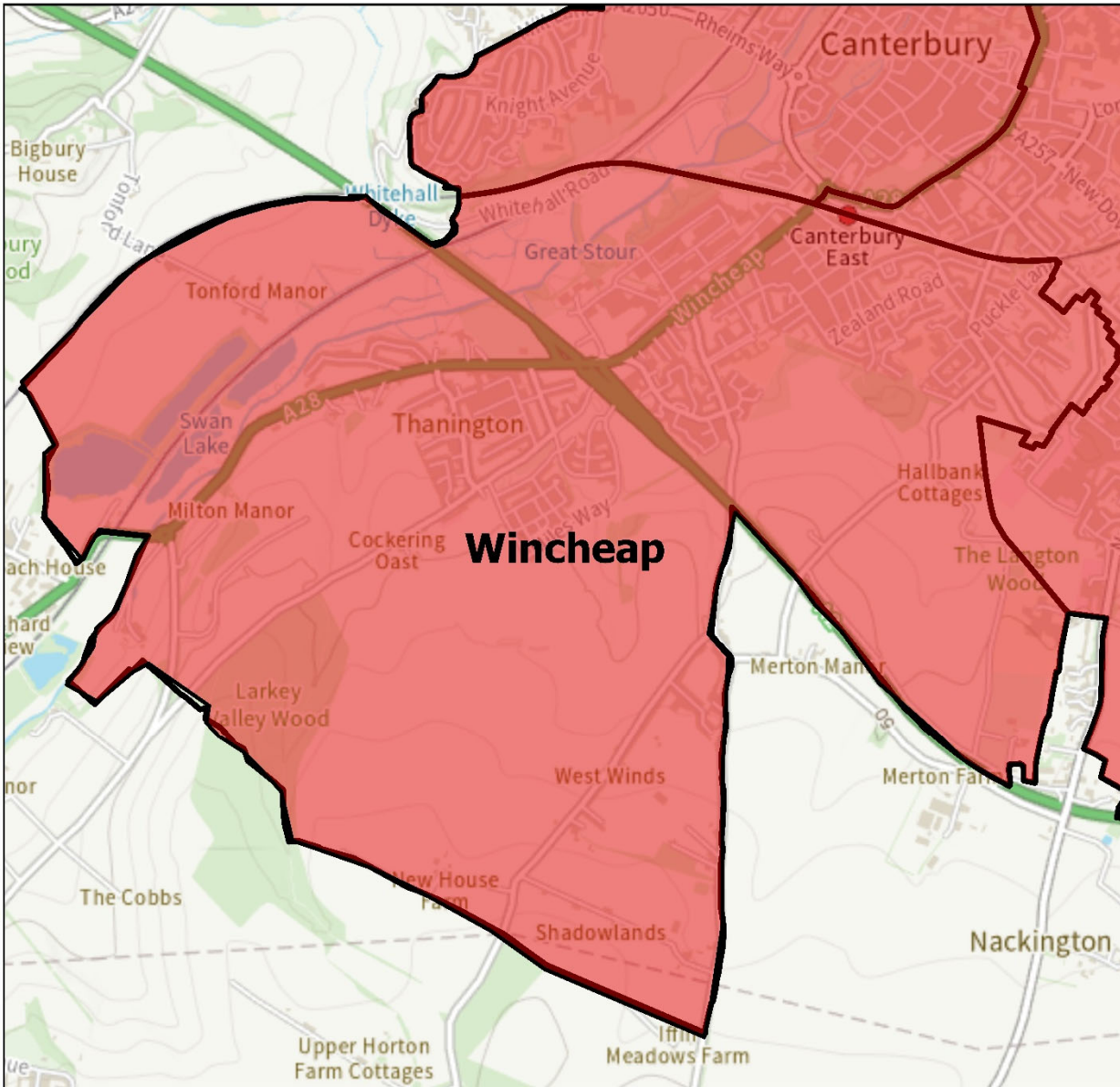
St Stephen's



Westgate



Wincheap



6a. **If you answered Neither agree nor disagree/Disagree/Strongly disagree/Don't know please tell us which parts of the district you think the PSPO should cover:**

7. **To what extent would the introduction of the proposed 2027 PSPO unfairly impact your activities, or those of other people? * Please tick one box only**

- A great deal
- A fair amount
- Not very much
- Not at all
- Don't know

7a. **If you answered A great deal/A fair amount why would this PSPO unfairly impact your activities, or those of other people?**

8. **Anything else you would like to highlight related to the PSPO proposal and activities suggested?**

Corporate consultations

We have several corporate consultations coming up soon and we would like to hear from you. Would you like to be informed about these? *

Yes No

If you'd like to be informed, and are happy for the council to contact you about corporate consultations, please tick the box to indicate your consent to us contacting you:

I consent to being contacted by the council

How would you like to be contacted? *

By email By post

Please provide your email address: *

Please provide your details:

Title *

First name

Surname *

Address *

Address

Town *

Postcode *

How did you find out about this consultation? * Please tick those that apply

Email from the council Council website
 Council Facebook post Word of mouth
 Council Twitter post Other, please state:
 Council LinkedIn post _____

Equality information

We ask a small number of optional questions so we can better understand who is taking part in our consultations and, just as importantly, who we may not be reaching. This helps us to make sure our services and engagement are fair, inclusive and accessible to everyone. You can read our privacy notice [canterbury.gov.uk/sites/default/files/2026-02/ Consultations%20general%20privacy%20notice.pdf](https://canterbury.gov.uk/sites/default/files/2026-02/Consultations%20general%20privacy%20notice.pdf) at any time to see how we handle, store and protect your data.

What age are you? Please tick one box only

- Under 18
- 18 to 25
- 26 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 to 84
- 85 and above
- Prefer not to say

What gender are you? Please tick one box only

- Male
- Female
- Prefer to self-describe (for example, non-binary, gender fluid etc)
- Prefer not to say

Do you consider yourself to be disabled? Please tick one box only

- Yes
- No
- Prefer not to say

What is your ethnic background? (select the group that best describes you)

- White (English, Welsh, Scottish, Northern Irish or British)
- Irish
- Gypsy or Irish Traveller
- Any other White background (please specify):
- Mixed or multiple ethnic groups
- Asian / Asian British
- Black / African / Caribbean / Black British
- Other ethnic group (please specify):
- Prefer not to say

Thank you for taking the time to participate in this consultation.