

Travel Survey

We are conducting a survey to examine travel choices in Canterbury, Whitstable, Herne Bay and surrounding villages. The purpose of the survey is to understand how residents travel within the district, their experiences with different ways to travel, and their views on potential improvements to the transport network including walking cycling and public transport.

Participation in this survey is voluntary and responses are anonymous.

Please see our Privacy Notice (canterbury.gov.uk/strategies-and-policies/privacy-notice) to find out how we store, process and share your personal information.

Section 1: Current travel patterns

1. Do you own or have regular access to a private car?

- ☐ Yes, I own a car
- ☐ No, I do not have regular access to a car

2. How often do you travel within the district (Canterbury, Whitstable, Herne Bay and surrounding villages)?

- ☐ Daily
- ☐ A few times a week
- ☐ Once a week
- ☐ Fortnightly
- ☐ Never

3. What is your most frequently used mode of transport within Canterbury district?

- ☐ Car (private or company vehicle)
- ☐ Bus
- ☐ Bicycle
- ☐ Walking
- ☐ Taxi/Uber

4. Why do you prefer this mode of transport? (Select up to 3)

- ☐ It is the fastest option
- ☐ It is the cheapest option
- ☐ It is the most convenient
- ☐ It is the safest option
- ☐ It is the most comfortable option
- ☐ It is habit

5. **Do you usually use a car to travel to work?**

☐ Yes ☐ No

6. **Do you usually use a car to drive children to and from school?**

☐ Yes ☐ No ☐ N/A

Section 2: Bus transport

7. **How often do you use the bus in Canterbury district?**

☐ Daily
☐ A few times a week
☐ Once a week
☐ Fortnightly
☐ Never

8. **If you don't usually use buses often, why not? (Select up to 3)**

☐ I do use the bus often
☐ Ticket prices are too high
☐ Buses are too infrequent
☐ Buses do not serve my destination conveniently
☐ Journey times are too long
☐ Buses are unreliable or run late
☐ No real-time tracking to know when the bus is arriving
☐ I don't feel safe using the bus

9. **Would you use a hopper bus (a shuttle bus on a loop) in Canterbury city, for example travelling between the railway stations and the hospital?**

☐ Yes ☐ No ☐ Maybe

Section 3: Walking and cycling

10. **How often do you walk as a main mode of transport?**

☐ Daily
☐ A few times a week
☐ Once a week
☐ Fortnightly
☐ Rarely
☐ Never

11. **If you don't walk often as your main mode of transport, what are the main reasons?** (Select up to 3)

- ☐ I do walk often
- ☐ The walking routes feel unsafe
- ☐ The footpaths are in poor condition or incomplete
- ☐ Walking long distances is physically difficult for me
- ☐ Weather conditions discourage me from walking
- ☐ My destinations are too far to walk
- ☐ I find walking as a main mode of transport inconvenient
- ☐ It is a habit for me to simply use my car

12. **How often do you cycle as a main mode of transport?**

- ☐ Daily
- ☐ A few times a week
- ☐ Once a week
- ☐ Fortnightly
- ☐ Rarely
- ☐ Never

13. **If you don't cycle often as your main mode of transport, what are the main reasons?** (Select up to 3)

- ☐ I do cycle often
- ☐ The roads feel unsafe
- ☐ I have nowhere safe to store my bike
- ☐ I don't own a bicycle
- ☐ Cycling is physically difficult for me
- ☐ Weather conditions discourage me from cycling
- ☐ I don't know the best/ safest cycling routes in Canterbury district
- ☐ I find cycling as a main mode of transport inconvenient
- ☐ It is a habit for me to simply use my car

Section 4: Future transport improvements

14. **What improvements would make you more likely to use bus, cycling or walking in Canterbury district?** (Optional)

15. **What is your home postcode?** (Optional)

This information will be used for analysis purposes only, to help us understand journey patterns and inform transport improvements where they are most needed.

16. **If you are employed and travel to work, what is the postcode of your workplace?** (Optional)

Section 6: Demographic information

What is your age group?

- | | |
|-----------------------------------|--|
| ☐ Under 18 | ☐ 55 to 64 |
| ☐ 18 to 25 | ☐ 65 to 74 |
| ☐ 26 to 34 | ☐ 75 to 84 |
| ☐ 35 to 44 | ☐ 85 and above |
| ☐ 45 to 54 | ☐ Prefer not to say |

What is your gender?

- ☐ Male
- ☐ Female
- ☐ Prefer to self-describe (for example non-binary, gender fluid etc)
- ☐ Prefer not to say

Do you consider yourself to be disabled? Please tick one box only

- ☐ Yes ☐ No ☐ Prefer not to say

What is your ethnic background? (select the group that best describes you)

- ☐ White (English, Welsh, Scottish, Northern Irish or British)
- ☐ Irish
- ☐ Gypsy or Irish Traveller
- ☐ Any other White background:
- ☐ Mixed or multiple ethnic groups
- ☐ Asian / Asian British
- ☐ Black / African / Caribbean / Black British
- ☐ Other ethnic group:
- ☐ Prefer not to say

Thank you for helping us with this information. Your answers will help us to design future transport schemes for the district.