Terms and Conditions Consultation and Engagement Strategy Survey

The draw is run by Canterbury City Council of 14 Rose Lane, Canterbury, CT1 2UR, and is not endorsed, sponsored or administered by any social media platforms.

By entering the prize draw, each entrant agrees to be bound by these terms and conditions.

1.1 Entry to the prize draw is by completion of the Consultation and Engagement Strategy survey which will be made available by email, social media, QR code and on flyers and posters.

2. How to enter

- 2.1 The prize draw will run from Monday 2 September 2024 to Monday 11 November 2024 inclusive.
- 2.2 All prize draw entries must be received by the Council at the address set out above or email consultations@canterbury.gov.uk by no later than 5pm on Monday 11 November 2024. All prize draw entries received after the Closing Date are automatically disqualified.
- 2.3 Entrants must complete the survey and anyone wishing to be entered into the prize draw must provide their contact information to be contacted in future, should they be successful.
- 2.4 Entrants must tick the box at the end of the form giving consent to be included in the prize draw.
- 2.5 All valid entries received by the closing date will be entered into the prize draw.
- 2.6 No purchase necessary and there is no charge to register for use of the website.
- 2.7 The Promoter will **not** accept:
 - (a) responsibility for prize draw entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
 - (b) proof of posting or transmission as proof of receipt of entry to the prize draw.

- 2.8 By submitting an entry, you are agreeing to be bound by these terms and conditions.
- 2.9 A number will be assigned to each entry upon receipt and three winners will be drawn at random after the closing date using an online number generator.

3. Eligibility

- 3.1 The prize draw is open to all residents in the UK, **except**:
 - (a) Employees, Councillors or members of their immediate families of Canterbury City Council, although any survey responses will be recorded.
- 3.2 In entering the prize draw, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the prize draw.
- 3.3 If you are under the age of 18, you must obtain written parental or guardian consent to enter and claim your prize. The Promoter may ask the winner to provide proof of age
- 3.4 There is a limit of one entry per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 3.5 The Council reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw.

4. The prize

- 4.1 The prizes are three £50 Amazon vouchers (one voucher per winner) which will be emailed or posted to the winners
- 4.2 There is no cash alternative for the prize.
- 4.3 The prize is not negotiable.

5. Winners

- 5.1 The decision of the Promoter is final and no correspondence or discussion will be entered into.
- 5.2 The Promoter will contact the winner via email by 6pm on Friday 29th November 2024, using the email address provided with the prize draw entry.

- 5.3 Contact details will only be used for the purposes of this prize draw. Personal details will not be shared with any third party.
- 5.4 All entries and entrants names, including the winners, may be reshared and published on our social media channels and website, and may appear in press releases relating to this prize draw.
- 5.5 If you object to any of your details being published or made available, please contact the Council at the address set out above or by email @canterbury.gov.uk. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

6. Claiming the prize

6.1 The Council will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available, or has not claimed their prize within 14 of days of the Announcement Date, the Council reserves the right to offer the prize to the next eligible entrant selected from the correct entries that were received before the Closing Date.

7. General

- 7.1 If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the prize draw.
- 7.2 The Promoter reserves the right to hold void, suspend, cancel, or amend the prize where it becomes necessary to do so.