

Tenancy Strategy 2026 consultation

The council has a statutory duty to produce a Tenancy Strategy to guide Registered Providers of social housing when they develop tenancy policies for the affordable homes they own and manage in Canterbury District.

It is written from the council's strategic perspective as the Local Housing Authority, rather than as a social housing landlord. A separate consultation is being carried out on the council's Tenancy Policy, which explains how the council manages its own homes.

Registered Providers include the City Council and housing associations, not-for-profit and for-profit organisations.

All responses will be considered before the Tenancy Strategy is finalised, alongside legal, regulatory and equality duties.

Please see our privacy notice [canterbury.gov.uk/sites/default/files/2026-02/Consultations%20general%20privacy%20notice.pdf](https://www.canterbury.gov.uk/sites/default/files/2026-02/Consultations%20general%20privacy%20notice.pdf) for consultations to find out how we store, process and share your personal information.

1. **Which of the following best describes you? ***

- Council tenant
- Housing association tenant
- Applicant for social housing
- Resident of the district
- A local business
- Member of a community of volunteer group
- An MP
- A social housing provider or partner organisation
- A neighbouring local authority
- A councillor
- A representative of a partner organisation (for example a charity, school, health service)
- Other (please specify):.....

2. **Overall, how easy did you find the draft Tenancy Strategy to read and understand? ***

- Very easy
- Easy
- Neither easy nor difficult
- Difficult
- Very difficult

If you have answered Neither easy nor difficult/Difficult/Very difficult, please tell us more about your answer

3. **Is it clear why the council is required to have a Tenancy Strategy? ***

- Very clear
- Clear
- Neither clear nor unclear
- Unclear
- Very unclear

If you have answered Neither clear nor unclear/ Unclear/Very unclear, please tell us more about your answer

4. **To what extent do you agree that the strategy clearly explains the difference between the council's tenancy strategy and the tenancy policies that individual landlords must produce? ***

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not sure

If you have answered Neither agree nor disagree/Disagree/Strongly disagree/Not sure, please tell us more about your answer

5. **To what extent do you agree that the strategy clearly explains the council's expectations of Registered Providers operating in the district? ***

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not sure

If you have answered Neither agree nor disagree/Disagree/Strongly disagree/Not sure, please tell us more about your answer

6. **To what extent do you agree that the Tenancy Strategy gives sufficient importance to, and is clear about, the following?**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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The types of tenancies granted

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

When and why a particular type of tenancy is granted

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

The length of fixed term tenancies

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

When and why a further tenancy is granted; where an existing tenancy comes to an end

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Complying with the regulatory standards set by the Regulator of Social Housing

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Cooperating with the council to address local housing needs.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Ensuring that tenancy policies do not adversely affect homelessness.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Balancing the interests of applicants for housing, tenants and landlords.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Encourage tenant mobility to make best use of the limited number of affordable homes

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Creating and maintaining mixed and sustainable communities.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Helping vulnerable people to sustain their tenancies and prevent unnecessary evictions.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Ensuring that tenants abide by the terms of their tenancies, backed by appropriate sanctions when necessary.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
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Combatting tenancy fraud.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Encouraging simple and accessible appeals and complaints processes.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Encouraging the provision of advice and assistance to find alternative accommodation if another tenancy is not granted.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

Discretionary succession rights, taking account of the needs of vulnerable household members.

If you have answered Neither agree nor disagree/Disagree/Strongly disagree, please tell us more about your answer

7. **Is there anything you expected to see in the draft Tenancy Strategy that is not included? ***

8. **Overall, to what extent do you support the Tenancy Policy as proposed? ***

- Strongly support
- Support
- Neither support nor oppose
- Oppose
- Strongly oppose

If you have answered Neither support nor oppose / Oppose / Strongly oppose, please tell us more about your answer

9. **Do you have any other comments about the draft strategy? ***

Corporate consultations

We have several corporate consultations coming up soon and we would like to hear from you. Would you like to be informed about these? *

Yes No

If you'd like to be informed, and are happy for the council to contact you about corporate consultations, please tick the box to indicate your consent to us contacting you:

I consent to being contacted by the council

How would you like to be contacted? *

By email By post

Please provide your email address: *

Please provide your details:

Title *

First name

Surname *

Address *

Address

Town *

Postcode *

How did you find out about this consultation? * Please tick those that apply

- | | |
|---|---|
| <input type="checkbox"/> Email from the council | <input type="checkbox"/> Council website |
| <input type="checkbox"/> Council Facebook post | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> Council Twitter post | <input type="checkbox"/> Other, please state: |
| <input type="checkbox"/> Council LinkedIn post | _____ |

Equality information

We ask a small number of optional questions so we can better understand who is taking part in our consultations and, just as importantly, who we may not be reaching. This helps us to make sure our services and engagement are fair, inclusive and accessible to everyone. You can read our privacy notice [canterbury.gov.uk/sites/default/files/2026-02/Consultations%20general%20privacy%20notice.pdf](https://www.canterbury.gov.uk/sites/default/files/2026-02/Consultations%20general%20privacy%20notice.pdf) at any time to see how we handle, store and protect your data.

What age are you? Please tick one box only

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 55 to 64 |
| <input type="checkbox"/> 18 to 25 | <input type="checkbox"/> 65 to 74 |
| <input type="checkbox"/> 26 to 34 | <input type="checkbox"/> 75 to 84 |
| <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 85 and above |
| <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> Prefer not to say |

What gender are you? Please tick one box only

- Male
- Female
- Prefer to self-describe (for example, non-binary, gender fluid etc)
- Prefer not to say

Do you consider yourself to be disabled? Please tick one box only

- Yes No Prefer not to say

What is your ethnic background? (select the group that best describes you)

- White (English, Welsh, Scottish, Northern Irish or British)
- Irish
- Gypsy or Irish Traveller
- Any other White background (please specify):
- Mixed or multiple ethnic groups
- Asian / Asian British
- Black / African / Caribbean / Black British
- Other ethnic group (please specify):
- Prefer not to say

Thank you for taking the time to participate in this consultation.