

## General Fund Budget Consultation 2024/25

Questions that must be answered are marked with an asterisk (\*)

1. **Are you responding as...? \*** Please tick one box only

A resident of the Canterbury district

A visitor to the Canterbury district

A business, organisation or community group, please provide the name:  
\_\_\_\_\_

A councillor, please specify:

Canterbury City Council councillor, please provide your name:  
\_\_\_\_\_

Kent County Council councillor, please provide your name:  
\_\_\_\_\_

Parish or town council councillor, please provide your name and the name of the parish or town council: \_\_\_\_\_

Other, please state: \_\_\_\_\_

### Council Tax

The council tax you pay is split between Canterbury City Council, Kent County Council, Kent Police and Crime Commissioner and Kent Fire and Rescue Service.

Every year each of these organisations has to decide how much to increase its share of the council tax.

Canterbury City Council has assumed a Council Tax increase of 2.99%, which equates to £6.77 per year for a Band D property. This is the current level government allows council tax to be increased by.

2. **Do you have any comments on the proposed council tax increase of 2.99% (£6.77 a year)?**

### Draft Budget 2024/25

You can view the summary financial plan to 2025/26 here:

[democracy.canterbury.gov.uk/documents/s124792/Appendix%201%20-%20Summary%20Financial%20Plan%20to%20202526.pdf](https://democracy.canterbury.gov.uk/documents/s124792/Appendix%201%20-%20Summary%20Financial%20Plan%20to%20202526.pdf)

You can view the detailed financial plan to 2025/26 here:

[democracy.canterbury.gov.uk/documents/s124809/Appendix%202%20-%20Detailed%20Financial%20Plan%20to%20202526.pdf](https://democracy.canterbury.gov.uk/documents/s124809/Appendix%202%20-%20Detailed%20Financial%20Plan%20to%20202526.pdf)

The draft budget contains proposals to spend money on:

- reinstating the Canterbury market
- reopening Sturry Park and Ride
- three hours of free parking for blue badge holders, increased from two hours

As well as these growth proposals, the draft budget includes the rearrangement of existing reserves and budgets to facilitate council future requirements, including:

- a reserve set aside for Climate change and biodiversity actions
- capital investment into play areas
- recruiting a Tree Officer

3. **Do you have any comments?**

### **Capital programme**

You can view the draft capital programme here:

**[democracy.canterbury.gov.uk/documents/s124794/Appendix%203%20-%20Draft%20capital%20programme%2024\\_25.pdf](https://democracy.canterbury.gov.uk/documents/s124794/Appendix%203%20-%20Draft%20capital%20programme%2024_25.pdf)**

4. **Do you have any comments?**

### **Garden waste**

From 2024/25, the council proposes to only provide a free Christmas tree collection for those residents who have a garden waste subscription.

5. **Do you have any comments?**

## Fees and charges

You can view full details of the proposed fees and charges here:

[democracy.canterbury.gov.uk/documents/s124795/Appendix%20%20-%20Fees%20Charges%2024\\_25.pdf](https://democracy.canterbury.gov.uk/documents/s124795/Appendix%20%20-%20Fees%20Charges%2024_25.pdf)

Everyone is experiencing increasing costs and the council is no exception. A high rate of inflation increases the demands on some of our services while also making them more expensive to run.

Where we charge to recover the cost of providing a service or charge market rates, we propose to increase fees and charges by 10% or the equivalent of the extra costs incurred.

All fees and charges in Appendix 4 have been reviewed individually and, where there is capacity to increase fees to cover costs, we propose they should be increased.

There are some fee levels that are fixed by the government and cannot be amended.

### 6. Would you like to comment on budget proposals for a specific service area or charges?

Yes  No

**If yes, which of the following service areas do you want to comment on?**

- |   |  |
|---|--|
| <input type="checkbox"/> Finance and Legal                      | <input type="checkbox"/> Licensing Environmental Health (Animal Welfare) |
| <input type="checkbox"/> Land Charges                           | <input type="checkbox"/> Property Services                               |
| <input type="checkbox"/> Development Management (planning fees) | <input type="checkbox"/> Markets & Lifeline                              |
| <input type="checkbox"/> Museums & Galleries                    | <input type="checkbox"/> Waste Services                                  |
| <input type="checkbox"/> Events                                 | <input type="checkbox"/> Cemeteries                                      |
| <input type="checkbox"/> Licensing                              | <input type="checkbox"/> Houses of Multiple Occupation                   |
| <input type="checkbox"/> Outdoor Leisure                        | <input type="checkbox"/> Street Naming and Numbering                     |
| <input type="checkbox"/> Taxi                                   | <input type="checkbox"/> Food Hygiene Training                           |
| <input type="checkbox"/> Halls                                  | <input type="checkbox"/> Contaminated Land Searches                      |
| <input type="checkbox"/> Foreshore and Beach Huts               | <input type="checkbox"/> Food Businesses                                 |
| <input type="checkbox"/> Whitstable Harbour                     | <input type="checkbox"/> Housing   |
| <input type="checkbox"/> Transport                              |  |

**Please outline your thoughts below for Finance and Legal**

**Please outline your thoughts below for Land Charges**

**Please outline your thoughts below for Development Management (planning fees)**

**Please outline your thoughts below for Museums & Galleries**

**Please outline your thoughts below for Events**

**Please outline your thoughts below for Licensing**

**Please outline your thoughts below for Outdoor Leisure**

**Please outline your thoughts below for Taxi**

**Please outline your thoughts below for Halls**

**Please outline your thoughts below for Foreshore and Beach Huts**

**Please outline your thoughts below for Whitstable Harbour**

**Please outline your thoughts below for Transport**

**Please outline your thoughts below for Licensing Environmental Health (Animal Welfare)**

**Please outline your thoughts below for Property Services**

**Please outline your thoughts below for Markets & Lifeline**

**Please outline your thoughts below for Waste Services**

**Please outline your thoughts below for Cemeteries**

**Please outline your thoughts below for Houses of Multiple Occupation**

**Please outline your thoughts below for Street Naming and Numbering**

**Please outline your thoughts below for Food Hygiene Training**

**Please outline your thoughts below for Contaminated Land Searches**

**Please outline your thoughts below for Food Businesses**

**Please outline your thoughts below for Housing**

**7. Do you have any other comments on the draft budget, or any suggestions on how we could save money or raise extra income?**

### **Corporate consultations**

**We have several corporate consultations coming up soon and we would like to hear from you. Which of the following corporate consultations would you like to be informed about? \* Please tick those that apply**

- |   |  |
|---|--|
| <input type="checkbox"/> Canterbury District Local Plan | <input type="checkbox"/> Air Quality Action Plan   |
| <input type="checkbox"/> Transport Strategy             | <input type="checkbox"/> None                      |
| <input type="checkbox"/> Levelling Up Fund projects     | <input type="checkbox"/> Other, please state below |
| <input type="checkbox"/> Climate Change Action Plan     |  |

**If you'd like to be informed, and are happy for the council to contact you about corporate consultations, please tick the box to indicate your consent to us contacting you:**

I consent to being contacted by the council

**How would you like to be contacted? \***

By email       By post

**Please provide your email address: \***

**Please provide your details:**

Title \*

First name

Surname \*



Address \*

Address

Town \*

Postcode \*

**How did you find out about this consultation? \*** Please tick those that apply

- Email from the council
- Council Facebook post
- Council Twitter post
- Council LinkedIn post
- Council website
- Word of mouth
- Other, please state below

## About you

The council has a legal duty to consider the needs of its diverse range of customers. As well as questions about our services we ask questions about you. Although you do not have to answer these questions, without this information the council will be limited in understanding whether views differ among different groups of people.

Canterbury City Council is the data controller and the only recipient of your personal data. Your personal information is processed under General Data Protection Regulations Article 6.1 (e) in the performance of an official duty. Your personal data will be stored for two years.

You have the rights to:

- Access your personal data
- Rectify or correct your personal data
- Restrict the processing of your data
- Complain to the Information Commissioner's Office

You also have the right to object to our processing of your personal data.

The appointed Data Protection Officer is Canterbury City Council's Head of Corporate Governance, who can be contacted by email at [dataprotection@canterbury.gov.uk](mailto:dataprotection@canterbury.gov.uk), by phone on **01227 862 175** or at the address below.

Canterbury City Council, Council Offices, Military Road, Canterbury, Kent, CT1 1YW.  
Phone: **01227 862 000**. Web: [www.canterbury.gov.uk](http://www.canterbury.gov.uk)

**Please provide your postcode:**

**What age are you?** Please tick one box only

- |                                   |  |
|-----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 55 to 64          |
| <input type="checkbox"/> 18 to 25 | <input type="checkbox"/> 65 to 74          |
| <input type="checkbox"/> 26 to 34 | <input type="checkbox"/> 75 to 84          |
| <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 85 and above      |
| <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> Prefer not to say |

**What gender are you?** Please tick one box only

- Male
- Female
- Prefer to self-describe (for example, non-binary, gender fluid etc), please provide further details below if you wish
- 
- Prefer not to say

**Do you consider yourself to be disabled?** Please tick one box only

- Yes
- No
- Prefer not to say